

UNIVERSITY OF ILLINOIS At urbana-champaign



2009 BUSINESS LEADERSHIP CONFERENCE

P-Card and Accounts Payable Updates March 17, 2009

Business Leadership at Illinois: Collaborating for a Brilliant Future



Workshop Presenter(s)

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Please ...

- Turn off cell phones.
- Avoid side conversations.
- Please hold questions until the end of the presentation
- Sign the attendance roster.
- Complete the evaluation at the end of the workshop.



Workshop Objectives

- Explore opportunities for improving voucher submission and settlement processes
- Elevate awareness of key audit issues
- Illustrate areas to monitor for fraud or abuse
- Set expectations for compliance
- Provide update on process and system improvement initiatives



Accounts Payable Topics

- 2008 Audit Findings
- UPAY Facts Direct Pay Vouchers
- Travel and Expense Reimbursements
- Other Voucher Issues
- Foreign Travel Issues
- Business Meals
- Telecommunication Issues



2008 Audit Findings

- 4 invoices/vouchers recorded in incorrect fiscal year
 - Invoices/vouchers not received in UPAY by yearend cutoff
 - Generally accepted accounting principles (GAAP) require ALL expenses to be booked to the fiscal year in which they were incurred, regardless of the fund that is charged
 - Includes any funds spent against a program or travel advance



UPAY Facts – Direct Pay Vouchers

- University Payables receives an average of 759 direct pay vouchers per day
- An average of 97 vouchers per day are returned to departments for additional information and/or documentation
- Another 40 50 vouchers per day require additional contact either by phone or E-mail
- Average UPAY processing time is 5.7 days



Travel and Expense Reimbursements

- # 1 ISSUE: Employee travel reimbursement vouchers and Travel Exception Reports MUST be signed by the traveler AND his/her superior (or authorized delegate)
- # 2 ISSUE: Original receipts or a Missing Receipt Affidavit form MUST be attached to the voucher for all expenditures greater than or equal \$10



Other Voucher Issues

- Voucher must contain a CORRECT Banner Vendor Number
 - "Temp" vendor may be used if voucher is for:
 - Human Subject receiving less than \$100 in a calendar year
 - Refund of money previously paid
 - Non-employee travel reimbursements
- Address on the voucher does not match an address in Banner
- University is exempt from Illinois sales tax employees should request this exemption on all University purchases

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Other Voucher Issues (cont.)

- Mixed funding on voucher (State and "local")
- No business purpose stated on voucher
 - Who, What, When, Where, and WHY
- Missing Honorarium or Contract for Professional and Artistic Services
 - Honorarium used when payment is not legally or traditionally required (show of appreciation)
 - Must have contract if payment is REQUIRED
 - Forms must contain appropriate signatures
- Reimbursements for purchase of an item costing more than \$250 must be approved by Purchasing



Other Voucher Issues (cont.)

- Employees may not be reimbursed for payment of services – all services must be paid directly to the provider by the University
- Reimbursements to University of Illinois students for travel must be for bona-fide University business purposes and the University is the primary beneficiary of the travel
- Travel support provided to University students to aid in the student's education must be processed as a scholarship and reported on Form 1098-T



Foreign Travel Issues

- Per Diem is the preferred reimbursement method for foreign travel
 - No receipts required for lodging, meals, and incidental expenses
 - Use U.S. Department of State Foreign Per Diem Rates
- Foreign receipts, if submitted, must be translated in English
- Receipts must be converted to U.S. dollars



Business Meals

- IRS regulations require the following substantiation for business meals:
 - Business purpose for the meal must be listed on voucher
 - Names and affiliations of all business meal participants must be presented with the voucher
 - Itemized meal receipt
- Alcohol must be charged to a gift fund or a selfsupporting fund when attendees pay a fee to cover the cost of the event, including alcohol



Telecommunication Issues

- The Telecommunication Stipend Pilot Program has been cancelled due to:
 - administrative concerns expressed by some participating units
 - inequality in the interpretation and implementation of the stipends
 - a significant increase in total spend for stipends compared to amounts previously spent
- Transition plan being developed for current stipend recipients
- Current OBFS policy for Telecommunication Services remains in effect (Section 8.13) until new policy is drafted



Purchase Order Payables

- Allow adequate time for vendor set-up prior to the submission of the purchase requisition
- Choose the correct Banner Vendor number and address when completing requisition
- Be careful with the requisition "copy" function
 the FOAPAL may have changed
- Vendor must include a correct PO number on invoices and submit directly to the UPAY address listed on the purchase order



Purchase Order Payables (cont.)

- Please respond promptly to UPAY inquiries regarding invoices on hold because of receiving or other issues
- Standard University terms are 30 days.
 Invoices are not paid until due
- Remember to give a new, valid PO number to vendor for FY10 standing purchase order renewals



P-Card Topics

- Audit Results
- Compliance Issues
- Training Initiative
- OBFS Business Policies & Procedures
- Fraud



FY08 Audit Results

Sample size: 66 transactions

- **41** transactions with conflicting P-Card roles
- 4 transactions auto reconciled
- **5** transactions included sales tax
- 1 transaction was for payment of continuous services
- 1 transaction was for purchases made by someone other than the cardholder



Conflicting Roles

- Cardholder was own Reconciler
- Cardholder was Financial Statement Reconciler (FSR) of own transactions
- FSR was the P-Card Reconciler
- FSR was the P-Card Approver
- FSR was both the P-Card Reconciler and Approver



Action Items

- Elimination of the Financial Statement Reconciler role in the P-Card process
- Separation of roles
 - Cardholder may not be own Reconciler
 - Cardholder may not be own Approver
 - Restrict delegation function
- Mandate training for Reconcilers
- Policy up-date and clarification



Compliance Issues

- Business meal documentation
- Cell phones, Services, and Accessories
- ISP services
- Contracts or Quotes requiring signatures
- Professional & Artistic services
- Insurance & Liability issues



Compliance Issues

- Use of the card for unallowable purchases
- Lack of, unacceptable, or late documentation of purchases
- Failure to reconcile charges
- Sharing of P-Card
- Splitting or stringing transactions
- Segregation of Duties
- Posting to wrong GL account



Fraud

Doc No	Trans Date	<u>Vendor</u>	<u>Trans \$</u>	Cardholder	Description
PCxxxx4	5/29/2007	OFFICE DEPOT	<u>\$595.33</u>	Cardholder XXX	Summer Supplies
PCxxxxx5	5/29/2007	OFFICE DEPOT	<u>\$401.46</u>	Cardholder XXX	Summer Supplies
PCxxxx6	5/29/2007	OFFICE DEPOT	<u>\$456.89</u>	Cardholder XXX	Course material



Trans Detail PCxxxx4

University of Illinois Transaction Detail										
Cardholder:										
Log No: OFFICE DEPOT Supplier: #2351										
Document No:	TOPICITY		Status:	Sent to Costing System						
Merchant Ref No:	0529235120437									
	-		Upload: Jun 15 2007 Reconciled: Jun 11 2007 Extracted: Jun 11 2007							
Comments OFFICE DEPOT :	Comments Total Amount: \$595.33 OFFICE DEPOT #2351 Sales Tax: \$0.00									
Item Qty Unit Price Item Description Item Amount FOAP 1 1 \$595.3300 110000000 \$595.33 1000000000000000000000000000000000000										
Copyright © 1999-2004 ExpensePath Software Version 2.00 - Revision 0.00	ExpensePath Software									



Level III PCxxxx4

Vendor Description - P-Card Addendum									
	C	Clo <u>s</u> e M	lindow						
Product C d	liem Desc	Qty	UOM	Anomi	DB/CR	Net Gross	Tax Rate	Tax Type	Tax Amount
0199428	VANILLA VISA \$100	00001	NMB	\$105.9500	D	N	0		\$0.0000
0199428	VANILLA VISA \$100	00001	NMB	\$105.9500	D	N	0		\$0.0000
0199428	VANILLA VISA \$100	00001	NMB	\$105.9500	D	N	0		\$0.0000
0199428	VANILLA VISA \$100	00001	NMB	\$105.9500	D	N	0		\$0.0000
0199428	VANILLA VISA \$100	00001	NMB	\$105.9500	D	ы	0		\$0.0000
0395631	COVER, REPORT, SPK, FROSTED, BLU	00001	NMB	\$6.5900	D	н	0		\$0.0000
0961679	INK,HP 96/97,COMBO BLACK/COL	00001	NMB	\$58,9900	D	N	0		\$0.0000



Trans Detail PCxxxx5

University of Illinois Transaction Detail									
Cardholder:									
Log No: OFFICE DEPOT Supplier: #2351									
Document No: Gradient Status: Sent to Costing System Merchant Ref 0529235120438									
Billing Date: Jun 24 2007 Trans Date: May 29 2007 Order Complete? Yes Disputed? No	Upload: Jun 15 2007 Reconciled: Jun 11 2007 Extracted: Jun 11 2007								
Comments Total Amount: \$401.46 OFFICE DEPOT #2351 Sales Tax: \$0.00									
Item Qty Unit Price Item Description Item 1 1 \$401.4600 Summer Supplies	n Amount FOAP \$401.46 \$100,712								
Copyright © 1999-2004 ExpensePath Software Version 2.00 - Revision 0.00	ExpensePath Software								



Level III PCxxxx5

Vendor Description - P-Card Addendum									
	Clo <u>s</u> e Window								
Product C d	Item Desc	Qty	UOM	Amount	DB/CR	Net Gross	Tax Rafe	Tax Type	Tax Amount
0199428	VANILLA VISA \$100	00001	NMB	\$105.9500	D	н	0		\$0.0000
0199428	VANILLA VISA \$100	00001	NMB	\$105.9500	D	ы	0		\$0.0000
0199428	VANILLA VISA \$100	00001	NMB	\$105.9500	D	N	0		\$0.0000
0366701	PROTECTOR, SHEET, SIDE OPEN 25	000.06	NMB	\$34,7400	D	N	0		\$0.0000
0416545	BATTERY,ENERGIZER,AA \$/PK	00001	NMB	\$73900	D	N	0		\$0.0000
0517304	SHARPENER, PENCIL, CORD LESS, EL	00001	NMB	\$6,4900	D	N	0		\$0.0000
0593332	PAPER, PHOTO, KODAK \$.5X11,50C	00001	NMB	\$34,9900	D	ы	0		\$0.0000



Trans Detail PCxxxx6

University of Illinois Transaction Detail										
Cardholder:										
Log No: OFFICE DEPOT Supplier: #2351										
Document No:	1 CLOSVIC	Status	s: Sent to Costing System							
Merchant Ref No:	0529235120239									
	Date: Jun 24 2007 Date: May 29 200 Dlete? Yes No	07 Reconcile	Upload: Jun 15 2007 Reconciled: Jun 11 2007 Extracted: Jun 11 2007							
Comments OFFICE DEPOT #	# 2351		ount: \$456.89 Tax: \$0.00							
Item Qty Uni Pric	<u>t</u> <u>e</u> <u>Item Descrip tio</u>	on <u>Item</u> <u>Amount</u>	FOAP							
1 1 \$456.8	900 Course material	\$456.89								
Copyright © 1999-2004 ExpensePath Software Version 2.00 - Revision 0.00										



Level III PCxxxx6

Vendor Description - P-Card Addendum

Clo<u>s</u>e Window

Product C d	Hen Desc	Qty	UOM	Amount	DB/CR	Net Gross	Tax Rate	Tax Type	Tax Amount
0199428	VANILLA VISA \$100	00001	NMB	\$105.9500	D	ы	0		\$0.0000
0199428	VANILLA VISA \$100	00001	NMB	\$105.9500	D	ы	0		\$0.0000
0199428	VANILLA VISA \$100	00001	NMB	\$105.9500	D	ы	0		\$0.0000
0593332	PAPER, PHOTO, KODAK, 85 X11,50C	00001	NMB	\$34,9900	D	н	0		\$0.0000
0593724	PAPER, PHO TO, KODAK, 85 X11,50P	00001	NMB	\$26,9900	D	ы	0		\$0.0000
0952072	COVER,REPORT,FRSTD FRONT,SPK	00001	NMB	\$6.5900	D	Ы	0		\$0.0000
0961679	INK,HP 96/97,COMB0,BLACK/COL	00001	NMB	\$58,9900	D	ы	0		\$0.0000



Compliance

- Who is responsible?
 - The Employee
 - The Department/Business Unit
 - The Fiscal Officer
- Resources
 - University Payables
 - Purchasing
 - University Audit
 - University Ethics Officer



New Initiatives

- e-Settlement (approved as FY10 project)
 - Electronic invoicing
 - Automated matching accuracy of PO information is critical
 - Reduce data entry and labor efforts
 - Electronic payment
 - Card or ACH payments
 - Reduce costs associated with issuance of paper checks
- Travel and Expense Management System (pending approval)



Questions / Concerns?