#### 2017 UIC Procurement Symposium

# Payments to Vendors / Invoice Processing Tips for Submission and Tracking

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### Workshop Presenters

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   Specialist
   Payment Operations, University Payables
- Aaron Brown
   Specialist
   Payment Operations, University Payables

#### Please ...

- Turn off cell phones.
- Avoid side conversations.
- Ask questions at any time!
- Sign the attendance roster.
- Complete the evaluation at the end of the workshop.

### Workshop Objectives

- Identify the steps to ensure that invoices are processed as quickly as possible
- Discover how to research invoice status in Banner and in Banner Document Management (BDM)
- Resolve issues of payment holds and rejections

## Purchase Order Payables (POPs) By the Numbers ...

- There are nine Payables staff members reviewing all the submitted PO-related invoices for all University locations, extension units and medical facilities
- POPs receives on average 1,200 invoices per day equaling on average 6,000 invoices per week

## Purchase Order Payables (POPs) By the Numbers ...

- POPs staff have dedicated letter assignments to process the bulk of the invoices/credits we receive.
- Several POPs staff are also assigned a variety of other tasks, including Special Payment Request form processing, monitoring email inboxes, handling recurring payments, assisting with the letter queues, cross-training in TEM, etc.

#### **Avoid Invoice Processing Delays**

- Verify vendor selection and remit address
- Have invoices sent to designated Payables location
- Avoid non-compliance situations
- Resolve items on hold as quickly as possible

### Proper Vendor Selection is Critical

- Use Banner FTMVEND to verify vendor is established in Banner
- Verify remit address is available under vendor ID and is active
- Selecting an incorrect vendor ID can affect 1099 reporting and/or delay payment

For assistance, contact Vendor Maintenance at uivendor@uillinois.edu.

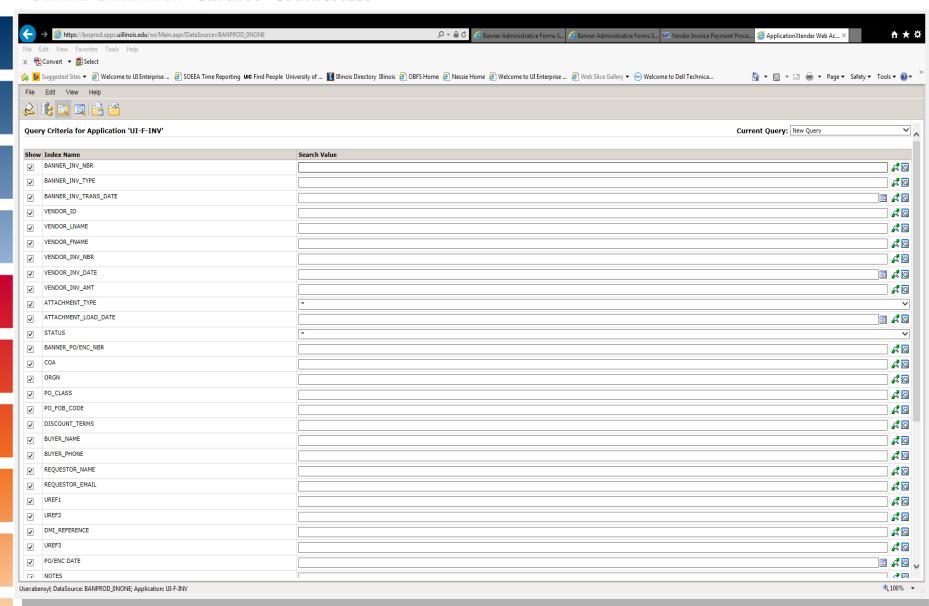
#### Purchase Order Invoice Submission

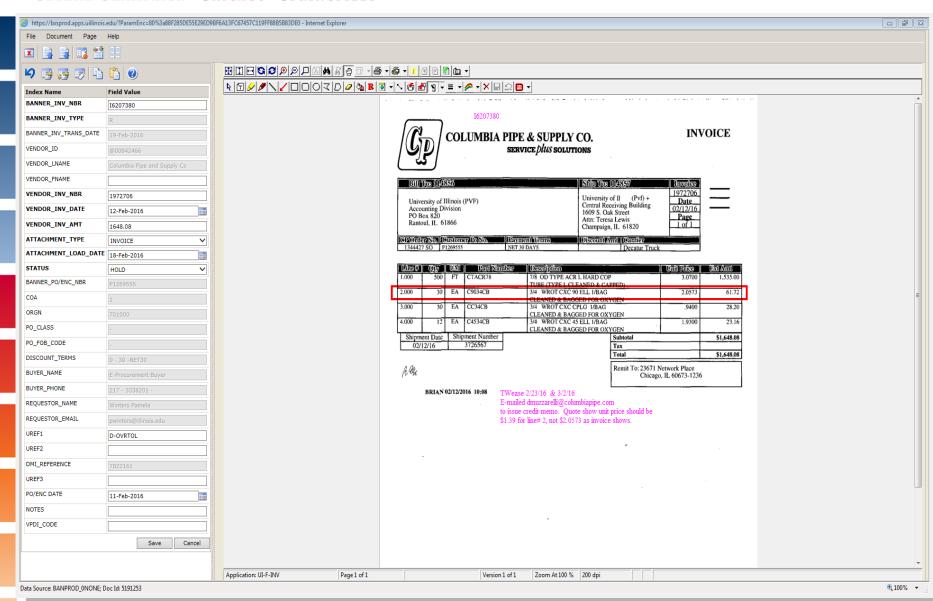
- Vendors should mail invoices directly to:
  - University of Illinois
  - **Invoice Processing Center**
  - P.O. Box 820
  - Rantoul, IL 61866
- OR, email invoices to obfsupay@uillinois.edu
- Invoices must contain the following information:
  - Purchase Order Number
  - Unique Vendor Invoice Number
  - Invoice Date
  - Remit Address
  - **Detailed Billing**

## How do I find a copy or image of my invoice?

## Banner Document Management (BDM)

- Search using multiple fields
  - Banner transaction number (I number)
  - Purchase order number
  - Invoice number
  - Invoice amount
- Review invoice image and status
- Instructions on <u>www.obfs.uillinois.edu</u>,
   Payments to Vendors & Students > Vendor
   Invoice Payment Process

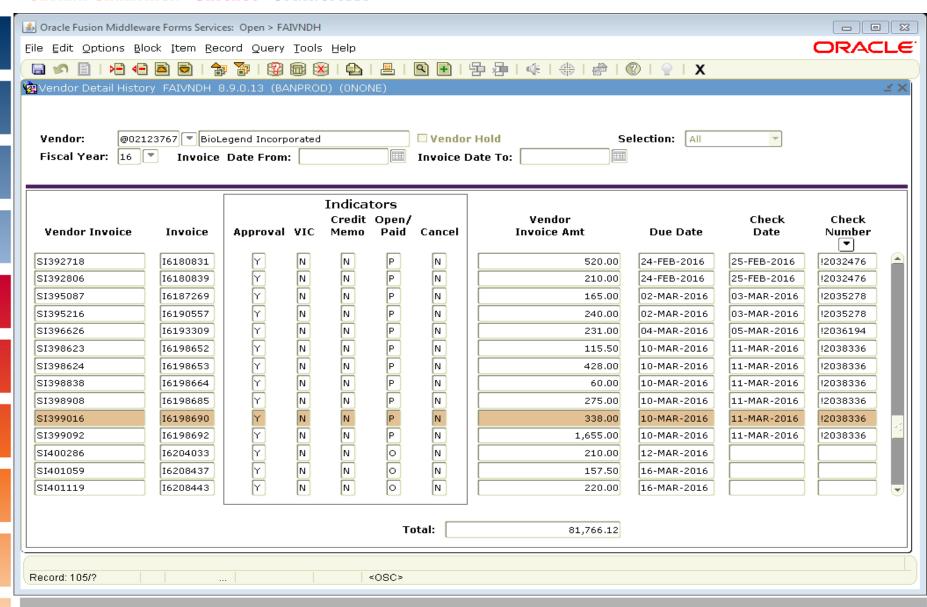




## When is Unit Action Required?

- Check Banner FOIDOCH for status:
  - Invoice on hold
  - Receiving report required
  - Check/payment issued
- Check Banner FAIVNDH for vendor payment history

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#### Purchase Order Invoice Holds

- Invoices may be placed on hold for:
  - Over-tolerance (D-OVRTOL)
  - Non-conforming (D-NONCONF)
  - Item add (D-ITMADD)
  - Over \$50K approval (D-OVR50K)
  - Remit address/vendor issues (U-P&D)
  - Incomplete information (line item detail)
- Automated emails sent to PO requestor

#### Over Tolerance

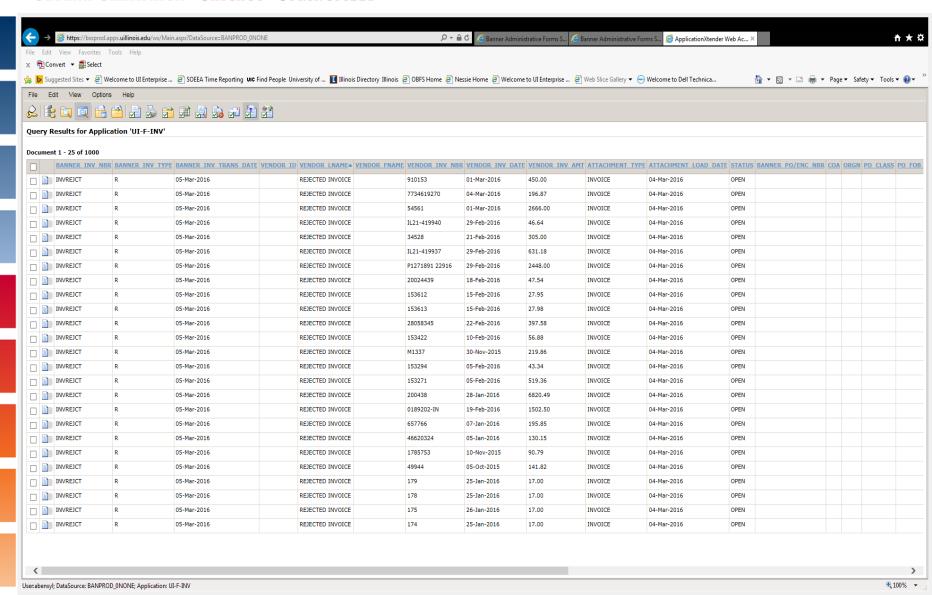
- 10% or \$150, whichever is triggered first
  - Standing PO's
    - Requires no quantity or unit price; "as required" or "as needed" basis
    - Tolerance calculated on total of PO
  - Regular PO's
    - One-time procurement of commodity or service
    - Tolerance calculated on the PO line
  - No tolerance on quantity or bid orders
  - Use Banner FGIENCD to confirm balance of PO

## Non-Conforming

- PO is created after the invoice date
- Service dates do not start until after the invoice date
- Systematic flag to move invoice to a nonconforming queue

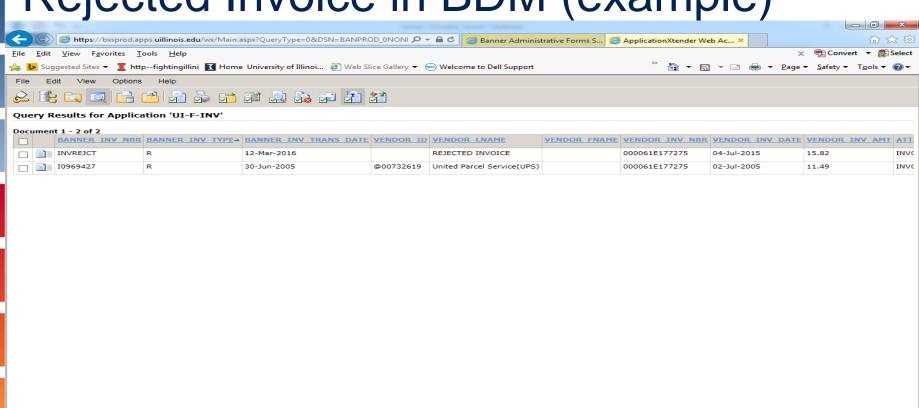
#### System-Rejected Purchase Order Invoices

- Payables is unable to determine the owner of the invoice and unable to return invoice to vendor
- Current technology doesn't allow for notification of rejected invoices
- Search for rejected invoice using invoice number and/or invoice amount



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#### Rejected Invoice in BDM (example)



#### For More Information:

Please visit our website:

www.obfs.uillinois.edu

Payments to Vendors and Students > Vendor Invoice Payment Process

- Link to "The Basics of BDM: Banner Document Management"
- Job Aid: Payables Queries (AP 101)

## Workshop Summary

We hope you leave today with more information on how to:

- Identify the steps to ensure that invoices are processed as quickly as possible
- Discover how to research invoice status in Banner and in Banner Document Management (BDM)
- Resolve issues of payment holds and rejections

### Questions / Concerns?